

# COMXCHANGE™

## HOSPITALITY CALL ACCOUNTING

### ADD-ON MODULES

ComXchange Call Accounting seamlessly integrates with your property management system to provide a trouble-free call accounting solution. You can simply connect through a web browser to view a host of reports, and even assign VIP pricing to a guest. Additionally, ComXchange Call Accounting's client software is easy to use, which makes changing call pricing a simple task.



#### GENERAL FEATURES

##### IMPROVE THE GUEST EXPERIENCE

- Prevent billing errors
- Increase guest loyalty with 9 tiers of VIP billing

##### FLEXIBLE CALL PRICING GENERATES REVENUE

- Bill using the system's V&H rate tables or create a flat rate billing structure for long distance calls
- Supports threshold type billing (e.g., Bill \$1.00 for the first 20 minutes and 5 cents for every minute thereafter)
- Separate billing classes for guests and staff allows for custom billing
- Multiple taxing methodologies with full support for compound taxes
- Handles the most complex metropolitan area pricing plans
- Allows special costing to toll-free numbers, 900 and 976 type numbers

##### EASY IMPLEMENTATION & INTERFACING

- Interfaces with all major Property Management Systems
- Supports RS-232 serial connections
- Supports next-generation IP connections, which greatly reduces the complexity of implementation and interfacing

##### REPORTING

- Extensive reporting capabilities makes tracking calls and costs easy
- Automatically schedule and e-mail reports for easy archiving and reduced paper use.

##### EASE OF USE

- Web-based interface allows staff to easily access reports and assign VIP pricing from any network connected computer with a web browser
- Front desk client software requires virtually no training
- Multiple users can access the system simultaneously
- Changing call pricing is easy and can be done from any network connected computer.

##### ALARMS

- Built-in alarms alert personnel (either on-premises or at remote location upon PMS failure)

- Seamlessly integrates with all major Property Management Systems
- Access using easy-to-use web-based interface or front desk client software
- Flexible call pricing generates revenue
- Extensive reporting capabilities
- Automatically sends call data to the property management system
- Easily change call pricing from any network connected computer

## ADD-ON MODULES

**COMXCHANGE** HOSPITALITY CALL ACCOUNTING

[Return](#) [Logout](#)

**Daily Summary Report**

First Department:

Last Department:

Start Date (mm/dd/yyyy):

End Date (mm/dd/yyyy):

Property: **All Properties**

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[Reports](#)  
[Administration](#)  
[Update Settings](#)

**COMXCHANGE** HOSPITALITY CALL ACCOUNTING

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**VIP Guest** **Sys Status** **Test Call** **Call Pricing** **Station** **Chg Mod**

**Generate Test Call**

Station:   Post to PMS

PBX: **0 - ComXchange**

Date (mm/dd/yyyy):

Time (hh:mm:ss):

Dialed Digits:

Duration:  (mins)  (secs)

Station Number:  Room Number:

Station Type:  Dept Number:

Charge Mod:

Type of Call:

Destination:

Base Charge:  Billing Type:

Total Tax:

Total Charge:

**360 NETWORKS**  
CLOUD & ON-PREMISE SOLUTIONS

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