

360 NETWORKS

Setting the New Standard

**Is Your Phone System Compliant with
Kari's Law 911 Requirements?**

ComXchange Is!



On February 16, 2018 Kari's Law was signed into federal law. Named for Kari Hunt Dunn, the law was championed by her family after she was killed and her 9 year old daughter was unable to reach emergency services because she didn't know she had to dial "9" to reach an outside line before calling 911 at the hotel where they were staying. On February 16, 2020, new regulations regarding 9-1-1 take effect nationally. Kari's law has two requirements for Multi Line Telephone Systems (MLTS) made, imported, sold, or leased after February 16, 2020:

1. No Prefix - Kari's law requires that no prefix should be needed to dial 9-1-1. A phone system must be configured to allow 9-1-1 to directly be dialed without first needing a prefix to get to an outside line.
2. Notification - Once 9-1-1 is dialed from a MLTS, the MLTS must provide notification that a 9-1-1 call has been made. Notifications can be a phone call, email, SMS text or conspicuous on-screen message.

In addition to Kari's Law, Ray Baum's Act was passed. Baum's act requires additional information be sent to the Public Safety Answering Point (PSAP) on top of simple

location data. So, in addition to the physical address, the law requires that floor, suite and/or room number must also be passed to the PSAP so emergency responders know exactly where to go once they arrive to a large facility like a hotel. Ray Baum's act will be gradually implemented over the next couple years, as shown below:

Service Description	Compliance Date
Fixed Multi-line Telephone Systems (MLTS), Fixed Interconnected VoIP, Fixed Telephony, Fixed Telephone Relay Service	January 6, 2021
Non-fixed Multit-line Telephone System, (MLTS), Non-fixed interconnected VoIP, Non-fixed Telephone Relay Services (TRS)	January 6, 2022

The ComXchange phone system is 100% compliant with Kari's law. If you have any questions, or need additional information, please contact us at info@360networksllc.com.

Connect with us

